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Seniorcorp Receives 2021 Best of Home Care® – Leader in Excellence Award

January 29, 2021 Virginia Beach, VA: Seniorcorp announced today that it received the distinguished Best of Home Care – Leader in Excellence Award from Home Care Pulse, the leading firm in quality assurance for home care. The Leader in Excellence Award is the highest recognition awarded by Home Care Pulse and is given to select home care businesses that consistently rank among the very highest in 10 or more quality metrics. As a Leader in Excellence, Seniorcorp is now ranked among the top 10% of home care providers participating in the nationwide Home Care Pulse Satisfaction Management Program.

This accomplishment demonstrates Seniorcorp’s long-term dedication to excellent care and quality improvement. To qualify for this award, 10% of Seniorcorp’s clients and caregivers were interviewed each month by Home Care Pulse. Over a 12-month period, Seniorcorp received high client and caregiver satisfaction ratings in areas such as caregiver training, compassion of caregivers, communication, scheduling, client/caregiver compatibility, etc. Using feedback from clients and employees, as well as quality benchmarks from Home Care Pulse, the Seniorcorp management team set goals to reach the highest level of excellence possible.

“I’m so proud of our caregivers and staff. Earning the 2021 Leader in Excellence Award from Home Care Pulse affirms all the hard work our team puts in over the course of 12 months. Home Care Pulse is the gold standard in home care customer and employee surveys and performance benchmarking. The Leader in Excellence award recognizes the high quality of care that our Seniorcorp employees provide to our deserving senior clients and their families,” said Andy Tysinger, Chief Operating Officer.

The Best of Home Care – Leader in Excellence Award highlights the top-performing home care businesses in the nation. Home Care Pulse believes that by honoring these providers, families looking for in-home care for a loved one will be able to recognize and choose a trusted home care provider.

“Our goal at Home Care Pulse is to empower home care businesses to reach their goals and deliver the best home care possible,” said Erik Madsen, CEO of Home Care Pulse. “We are happy to recognize Seniorcorp as a Leader in Excellence. We’ve been impressed by their commitment to their clients and caregivers, as well as the quality of the overall care they provide. They really stand out in their market as a top home care provider.”



About Seniorcorp

Seniorcorp has provided award-winning in-home care and assisted living at home for seniors since 2004. Dedicated to “Changing the Way America Ages”, Seniorcorp offers seniors the ability to remain in their homes as they age, where they can still feel comfortable, safe, and happy. Seniorcorp’s caregivers are well-trained to provide in-home services such as hands on personal care, light housekeeping, laundry, organizing mail, entertainment, transportation, pet care, meal planning and cooking, and more—all done with a smile, love, and support. To find out more about Seniorcorp’s commitment to excellence, please visit www.seniorcorp.com, call 757-640-0557, or email intake@seniorcorp.com.

About Home Care Pulse

Home Care Pulse is the home care industry's leading firm in satisfaction research and quality assurance. On behalf of home care businesses across North America, Home Care Pulse gathers unbiased satisfaction ratings from clients and caregivers and detailed feedback to ensure the best in-home care possible can be provided. Powerful online reports allow businesses to identify needs and take action to increase satisfaction, reduce caregiver turnover, and address client needs. For more information, please call Home Care Pulse at (877) 307-8573 or visit homecarepulse.com.